

# IT security: Social Engineering and Misuse of Jola's Identity

3 May 2021 | Page 1 of 1



Dear Sir or Madam,

In the last few years, the issue of "cybercrime" has risen to be one of the most prominent security threats to information technologies (IT) with a high significance concerning data security and data safety.

Sadly, again and again, fake e-mails circulate in which impostors pretend to be employees of Jola Spezialechalter GmbH & Co. KG or to act on behalf of the company.

It already happened that someone claimed in our name to need a list of open invoices and outstanding payments during a supposedly ongoing bank audit.

In another incident, someone pretended to be Jola's director asking for clarification only via e-mail in an urgent confidential matter and requested immediate support in a last minute, extremely important short-term financing.

These and other incidents of fake emails serve the sole purpose to unlawfully acquire financial resources.

Sadly, Jola cannot prevent those fraud attempts from happening. They are typical "social engineering" schemes which unfortunately tend to happen more frequently nowadays. Social engineering means interpersonal manipulation to achieve a certain behavioral pattern as an outcome, i.e. the release of funds or of secret information.

If you doubt at any time the authenticity of one of our e-mails, do not hesitate to contact us and clarify the matter using a different channel of communication than initially (i.e. by calling). Please make sure that this other channel is indicated in one of Jola's official and difficult to manipulate publications (i.e. website, brochures).

If you have any further questions, please do not hesitate to contact our [sales department](#):

[Tel](#) +49 6325 188-100 | [Fax](#) +49 6325 6396 | [Mail](#) [sales@jola-info.de](mailto:sales@jola-info.de) | [Web](#) [www.jola-info.de](http://www.jola-info.de)

Yours faithfully,

A handwritten signature in blue ink, appearing to read "Lars Mattil". The signature is fluid and cursive, with a large loop at the end.

Lars Mattil  
(Managing Director)



LEVEL CONTROL



LEAKAGE DETECTION



LIMIT SWITCHES



COOLING CEILING CONTROL